Case No. 2011-00039

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PUBLIC SERVICE COMMISSION

February 28, 2011

To Whom It May Concern:

This letter is in regard to the South Shore Water Works' application to raise its rates. To keep things short and to the point: Please <u>do not</u> approve this application.

Though I'm sure, like any business these days, it is expensive to operate and maintain the Water Works, it is also for that very reason they should not be allowed to raise their rates, especially by such a large margin (35%).

These are very hard times for everyone, not just for businesses. Families can't afford a huge increase in their utility bills, not these days, when they are struggling so hard to put food on the table. It was bad enough when Kentucky Power was allowed to raise their rates last year. Now the Water Works seems to want to follow that terrible example.

South Shore is a small community with hard-working people who only want to take care of and provide for their families. If the South Shore Water Works were allowed to increase their rates, this would seriously hinder many in the community to do so. Although we would not go thirsty, it would only make things that much harder for people to clothe, feed and provide an acceptable quality of life for their families.

Please DO NOT allow the South Shore Water Works to increase their rates.

Sincerely,

Michael Potter, resident of the South Shore community